



**Division of Enrollment & Student Services
STATE UNIVERSITY OF NEW YORK
AT FREDONIA**

**ANNUAL REPORT
COVID-19 Response and Support Coordination
2020 - 2021**

COVID-19 Response and Support Coordination

Residential Quarantine and Isolation | Pool Testing

In early fall 2020, ESS determined the need for a full-time COVID-19 Response and Support Coordinator to provide support for residential students who were required to quarantine or isolate. As a result, this position was created to serve as a part of the Infection Control Management Team with specific emphasis on identifying and managing residential care and logistics for students in quarantine and isolation. Reporting to the Executive Director of Student Wellness and Support, this position also assisted the Student Health Center with contact tracing, symptom monitoring, and data tracking and served as part of the Surveillance (Pool) Testing coordination team, led by the campus' Emergency Planning Coordinator.

The COVID-19 Response and Support Coordinator is responsible for the coordination of assisting students who have either tested positive for COVID-19 or students who were direct contacts of a COVID-19 positive student. Residential students in need of isolation or quarantine are housed in Hendrix Hall or ParkPlace Apartments. The Coordinator is also responsible for triaging all after hours residential quarantine and isolation situations as well as coordinating the services listed below to ensure an optimal experience for residential students in quarantine or isolation. Below, are a list of the services and resources that the COVID-19 Response and Support Coordinator works with:

- **Residence Life:** Communication with Residence Life administrative staff, the Counselor-in-Residence, and Resident Directors to coordinate student moves from their residence halls to the quarantine and isolation units;
- **Student Health Center:** Communication with the Health Center Director and staff to schedule medical appointments and coordinate care;
- **Student Wellness and Support:** Communication with Fredonia's Counselor-in-Residence and Care Coordinator to assist with student's mental health needs;
- **FSA:** Communication with the Catering Director for meal delivery to students in quarantine and isolation and in addition to package delivery from the bookstore directly to Hendrix Hall or Park Place;
- **University Police:** Communication to ensure the overall safety of students and after hours concerns for students who found out they tested positive for, or were exposed to COVID-19;
- **Facility Services:** Communication to ensure of all maintenance fixes within both Hendrix Hall and Park Place;
- **Academic Affairs:** Communication to ensure that students who were placed into quarantine or isolation had accessibility to their classes via zoom;
- **Athletics:** Communication with the Athletics Director and the Head Athletic Trainer to coordinate testing for student-athletes based off NCAA Division III and SUNYAC conference guidelines.

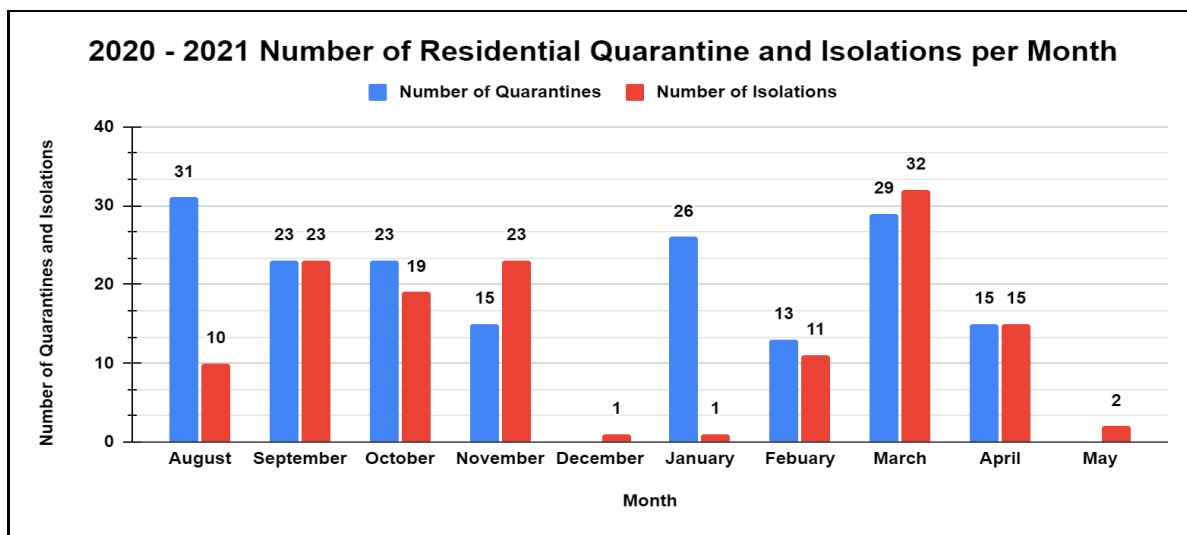
Points of Pride:

1. **COVID-19 Surveillance Testing Volunteers:** When SUNY required campuses to test their entire campus on a weekly basis, over 200 volunteer students, faculty and staff, coordinated by the COVID-19 Response and Support Coordinator, helped Surveillance testing run smoothly and efficiently. Over the 2020 - 21 academic year, volunteers provided over 5,310 hours of service to Surveillance Testing.

2. **Fluidity of the Pool Testing System:** In the very beginning of the 2020 - 2021 academic year, pool testing started out in the Student Health Center with the health center staff testing 100 students through random sampling. In October, this operation moved to Steele Hall Fieldhouse. As time progressed, the system of Pool Testing maximized the space within the fieldhouse and in the beginning of February, testing was moved to self-administered COVID testing where individuals were able to test themselves in a faster moving process. Beginning in the middle of March, SUNY Fredonia moved to take home testing which streamlined the process even more. The Pool Testing team continuously worked to improve the efficiency of the process, reducing the burden on students and employees, and making the process as quick and simple as possible.
3. **Quarantine and Isolation Experience:** Throughout the 2020 - 21 academic year, the COVID-19 Response and Support Coordinator packaged and distributed over 300 health care kits, assisted with the coordination of hand-delivering over 1,000 meals, and attended to the overall wellness needs of residential students in quarantine and isolation.
4. **Expansion of Resources:** In September of 2020, due to the high volume of residential students who needed quarantine and isolation space, the campus was able to acquire space at the Park Place Apartment Complex. This space was used primarily for quarantining students. The additional space allowed for students to be quarantined as family units, as appropriate.

RESIDENTIAL QUARANTINE & ISOLATION DATA

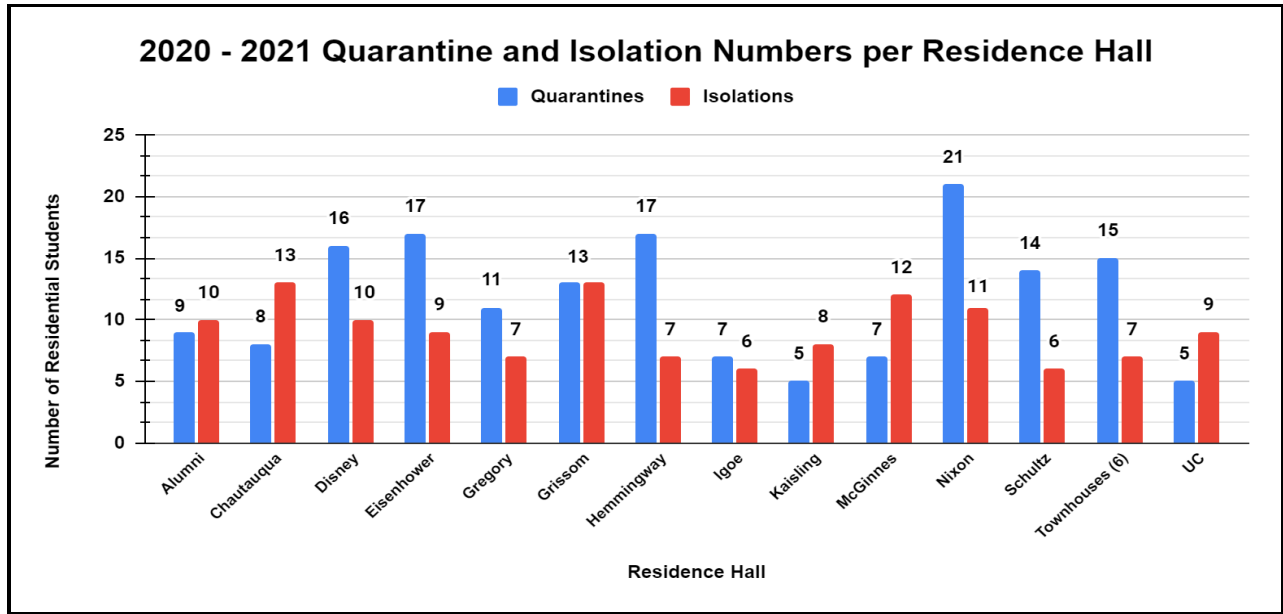
Residential Quarantine and Isolations per Month



Notes:

- During the start of the fall and spring semester, out-of-state students were required to complete a precautionary quarantine. Prior to the start of the semester, residential students who needed to complete the precautionary quarantine once entering/returning to NYS, were accommodated in Fredonia's on-campus quarantine/isolation housing.
- In March 2021, a large number of residential students from an academic department and an athletic team were required to quarantine/isolate.

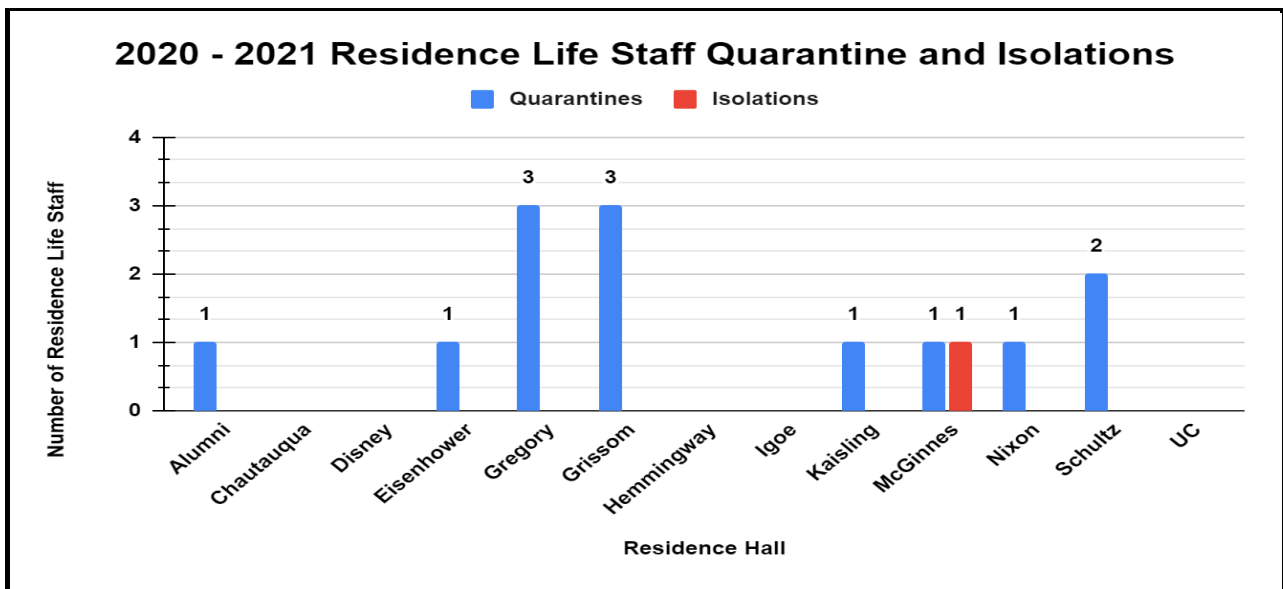
Quarantine and Isolation Numbers by Residence Hall Origin



Notes:

- The vast majority of the residential quarantine and isolation cases came predominantly from SUNY Fredonia’s freshman dorms (*Alumni, Chautauqua, Grissom, Nixon*).
- The six townhouses (*Barcelona, Holland, Letchworth, Niagara, Pioneer, and Zoar*) did not have many quarantine and isolation cases. Students in these residences each have private bedrooms.

2020 - 2021 Residence Life Quarantine and Isolations

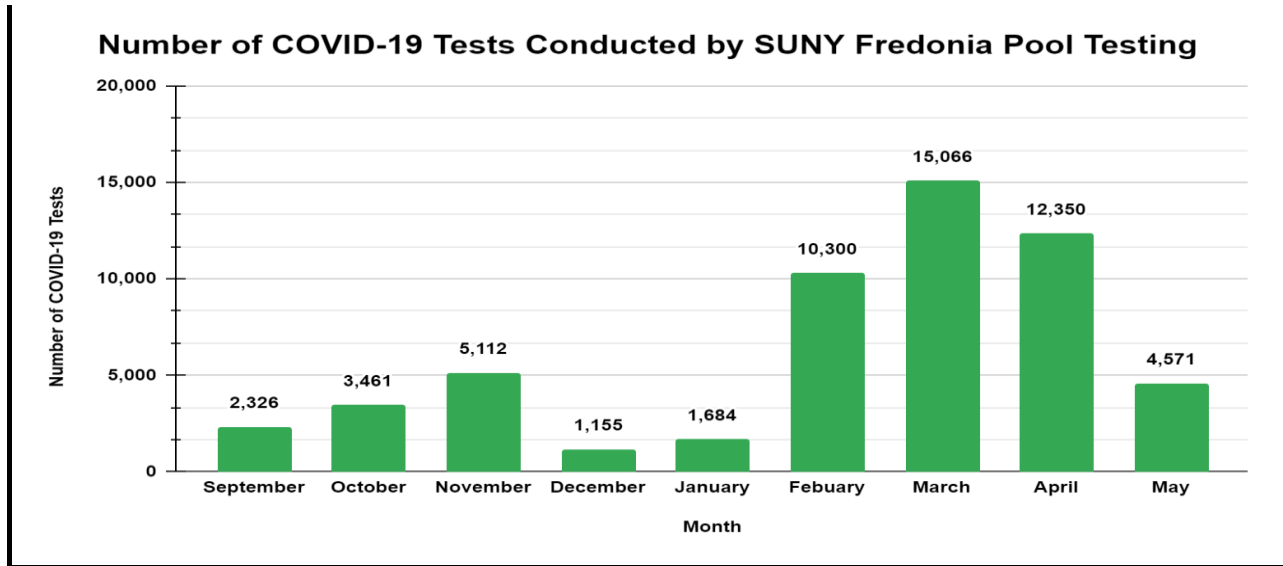


Notes:

- University Village does not have any Resident Assistants
- There were 4 Resident Assistants who had to precautionary quarantine due to living outside of the state of New York per the Governor's executive order

SURVEILLANCE (Pool) TESTING

At the start of the fall 2020 semester, SUNY Fredonia began basic surveillance testing with random samples of 100 students. Beginning in November and through the spring semester, SUNY Fredonia began testing the entire campus twice a month. The data below reflects tests administered through mid-May 2021.



Notes:

- **Pool Testing Internships** were created to give Fredonia students hands-on experience in public health management. In fall 2021, the Biology department offered 1 - 2 credit internships to allow students to receive hands-on experience with COVID-19 testing. In the spring semester, the internship program was expanded to allow students from any major for students to gain experience in the field of public health and apply that experience to their specific academic major and career goals.
- Over the academic year, **12 work study students** provided support to the Pool Testing operation while also maintaining their primary work study job on campus.
- With the expansion of pool testing in November running 5 days a week, 6 hours a day, the operation would not have been the success it was without the **217 students and employees who volunteered** to make it happen.

ADDITIONAL SUMMATIVE DATA:

- **2020 - 2021 Residential Quarantines: 175**
 - Average Number of Days Spent in Quarantine: **9.3 Days**
 - Note: The original Executive Order for quarantine was for 14 days. In December, 2020, the Governor's Executive Order changed to 10 days.
 - Additionally, some students would start their quarantine in Hendrix or ParkPlace but would then choose to go home to complete their quarantine.
- **2020 - 2021 Residential Isolations: 138**
 - Average Number of Days Spent in Isolation: **8.8 Days**
 - Note: The original Executive Order was for 14 days. In December, 2020, the Governor's Executive Order changed to 10 days.

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- Additionally, some students would start their isolation period in Hendrix or Park Place but would then choose to complete their isolation at home.
 - **Number of Available Beds in Hendrix: 26**
 - Number of times Hendrix Hall was utilized: **244**
 - **Number of Available Beds in Park Place: 47**
 - Number of times Park Place was utilized: **67**
 - **Number of Students who had to Repeat Quarantine: 28 out of 175**
 - **16%** of residential students need to repeat the quarantine process twice with one student having to quarantine three times on campus during the 2020 - 2021 academic year
 - **Number of Residential Students who had to Repeat Isolation: 1 out of 138**
 - **One** residential student needed to isolate twice (tested positive twice) during the 2020 - 2021 academic year.
 - **Number of Residential Students who had to either Isolate after having to Quarantine or Quarantine after Isolating: 29 out of 313**
 - **9.2%** of Students had to repeat the process of either quarantine of isolation twice throughout the 2020 - 2021 academic year with one student repeating this process three times