

# Intern WALL OF FAME



**Leah Palmer (Psychology, Senior)**

**Human Resources Intern**

**HLB Mann Judd (accounting firm) – Sydney, Australia**

I interned in the HR Department at HLB Mann Judd, an accounting firm in Sydney, Australia. My project consisted of creating an HR metrics and reporting system for the firm so they were able to benchmark topics such as; employee engagement and productivity, retention, recruiting, and training. This included creating and administering three new surveys to measure these areas. I presented a draft of this project to top management and when it was approved I was able to organize and implement this metrics system for the firm.

Not only did I gain much knowledge in the Human Resources field, but my communication and presentation skills were strengthened throughout this internship. Being able to adapt to the cross-cultural changes in the business setting and in general was a challenge, but I was able to gain a lot from learning how to easily adapt.

You can only learn so much in the classroom, but an internship gives you the real life experience you need to succeed and to determine whether you're in the right career path.