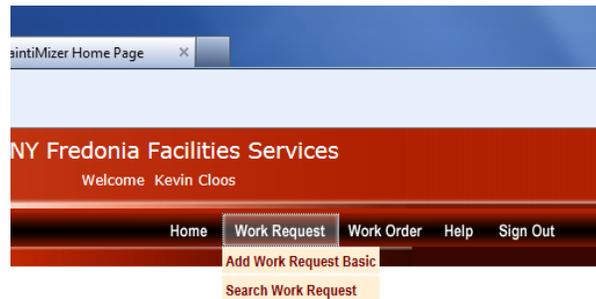


## Issue

*“The Work Request drop down menu will not let me click on an option. (it keeps disappearing)”*

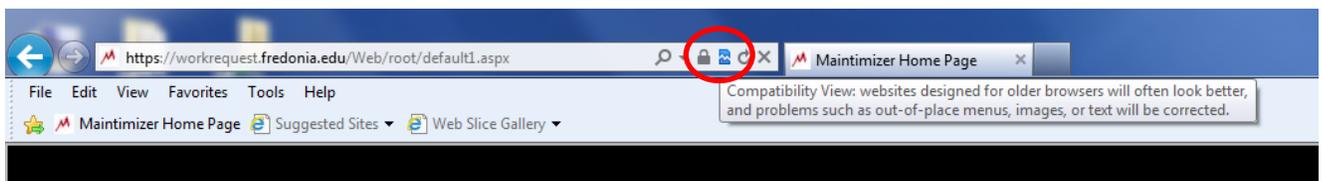


## Solution

*Are you using Internet Explorer?*

*Yes,*

*On the address bar at the top of the page click on “Compatibility view”*



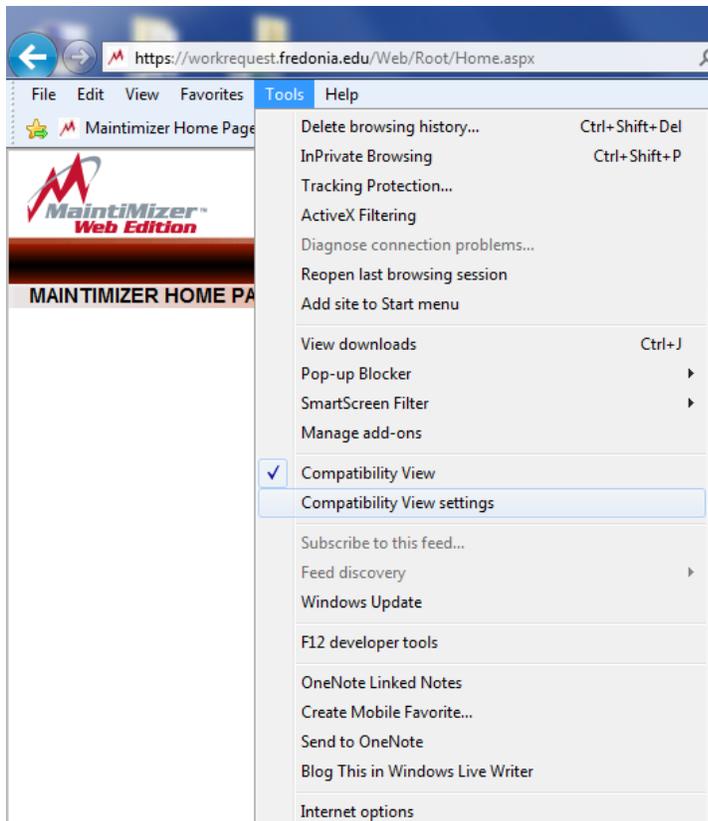
**If the option can't be found on the address bar.**

**Click on “Tools”**

**It should be located about half way down the list**

**Select Compatibility View**

**Try again**



**If either of these solution options do not help.**

**try using a different browser such as:**

**GOOGLE CHROME**

**OR**

**FIREFOX**